

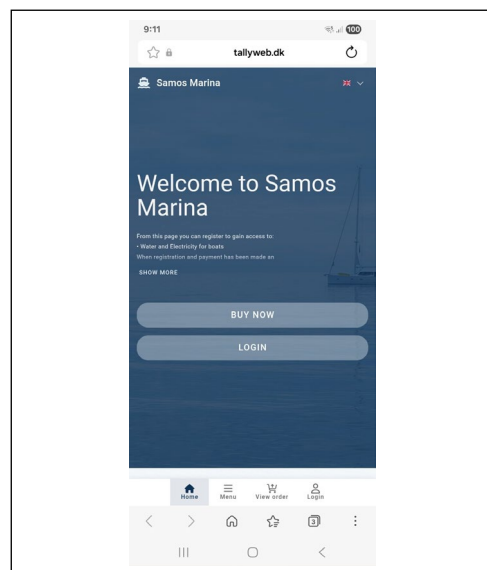
INSTRUCTIONS FOR PURCHASING WATER AND ELECTRICITY SERVICES AT SAMOS MARINA

The user will find the adjacent label on the front side of the PEDESTAL and may either scan the QR code, or enter the address: www.tallyweb.dk/Samos , in the internet browser of their device.

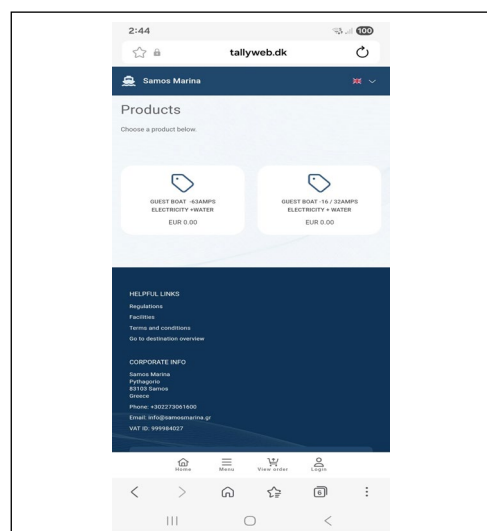


The first screen displays the Marina's welcome message with information about the services that can be purchased from the web application and a description of how to complete the process.

Press BUY NOW



The next screen displays the products that can be purchased. The user can select the product "GUEST BOAT – 63Amps Electricity+ water" or "GUEST BOAT – 16 / 32Amps Electricity +water"



The user selects the departure date, as the arrival date is pre-filled.

!!! ATTENTION WHEN SELECTING THE DEPARTURE DATE!!!

After departure date, the order will be deleted regardless of whether the services purchased have been consumed or not. You may select as departure date your marina departure date.

The user purchases the services needed by pressing the + or – next to the corresponding icon

- Power supply. Each + corresponds to 10 Kwh.
- Water supply. Each + corresponds to 0.50 m³.

The total shows the total amount of services that will be purchased.

Press BUY SERVICES

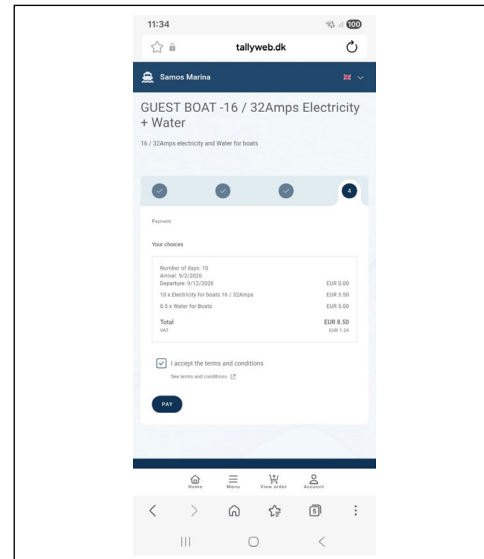
The user fills in the following personal details:

- Name (REQUIRED)
- Phone (REQUIRED)
- Email (REQUIRED)
- Yacht Name (REQUIRED)
- Berth Number (OPTIONAL)

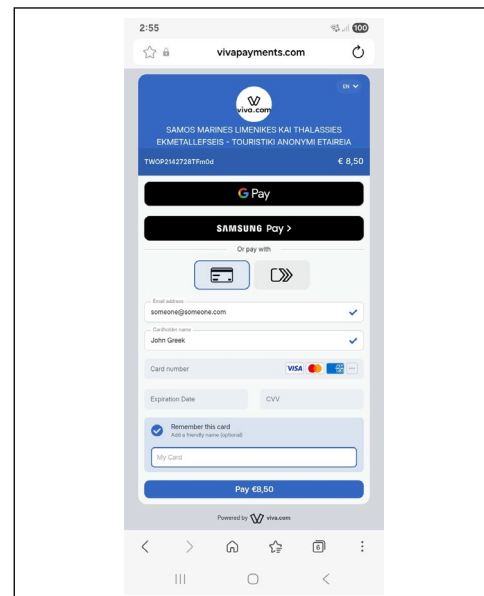
Next screen displays a summary of purchases that are about to be made.

The user checks

☐ Accept terms and conditions and proceeds to payment.

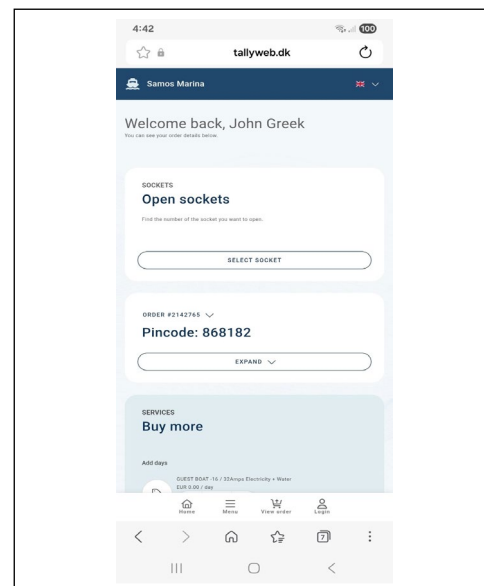


On the payment screen, the user will be in the Vivawallet environment where credit card details have to be filled in and proceed with payment.



After completing the order, in the next screen the user sees:

- a welcome message,
- the menu to follow to open the supplies
- The Pincode Number assigned to the user and below it there is an EXPAND button. While pressing EXPAND button the user can see consumption and available balance.



After completing the order, the user receives an SMS / email with the details of the order, including departure/expiration date of the order, the PIN code and a link to the PEDESTAL web application. **Users are strongly recommended to keep this SMS as long as order made is active.**

TO ACTIVATE A PEDESTAL

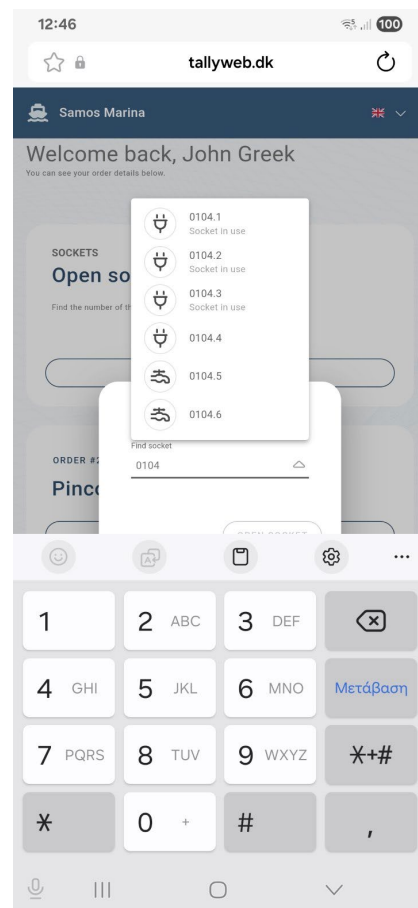
To activate a pedestal **through the application** the user presses the “OPEN SOCKETS” button and then types the PEDESTAL number he/she wishes to use. The pedestal number can be found located on the upper right side of the PEDESTAL door e.g. 0104.

All available supplies of the specific PEDESTAL will be displayed. The user selects the supply of preference and clicks OPEN SOCKET.

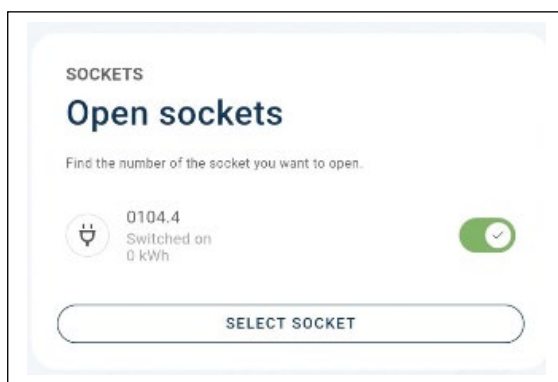
The chosen supply will appear on the screen with the symbol ✓ on a green background. From this symbol the user can deactivate any supply.

***Water supplies will go off automatically when not in use for longer than **30 / 60 / 90 minutes**- duration determined by Marina Instructions. Users in this case should reactivate the supply.

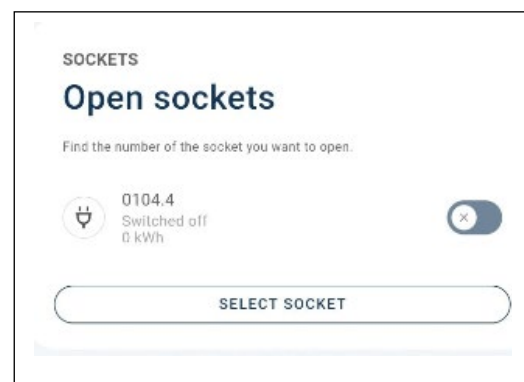
TYPE PEDESTAL NUMBER e.g. 0104



OPEN SOCKET

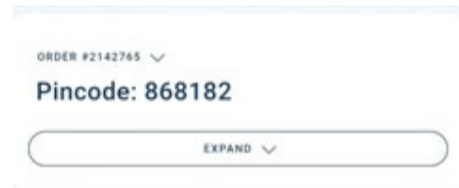


CLOCD SOCKET



USING THE PIN CODE

- Alternatively, the Pincode can be used to activate manually the pedestal.
- The user should open the door of the chosen pedestal and enter the six-digit Pincode on the keypad. Available supplies start flashing on the keypad.
- The user presses the supply number requested to activate. The supply is activated.
- To deactivate the supply, user enters the Pincode and the supply that is active lits permanently. Selects it to deactivate it.



Additional services may be purchased In BUY MORE section only for valid orders:

EXTRA days. If users wish to extend days of stay, they add days to “ADD DAYS” using the + buttons.

EXTRA electricity. If users wish to add additional kWh, they add them to the “Electricity” menu using the + button.

EXTRA water. If users wish to add additional m³, they add them to the “Water” menu using the + button.

Finally, user presses the “PAY” button

**** When only days are added and the “PAY” button is pressed, days are added without charge. While adding water and electricity, the user is referred to the payment screen.**

**** Adding extra amounts or services does NOT keep the order open. If the departure date is not updated, the order will close automatically on the originally selected date.**

